

**Email****Heera Singh****From :** andrew chan <andrew.chan@lexmark.com>

Tue, Jul 04, 2023 01:30 PM

**Subject :** Re: Inquiry into matter of alleged Fake / Duplicate OEM Authorization Certificate. 4 attachments**To :** Heera Singh <heera.singh@esic.nic.in>, ravi@landmark-technologies.com, deepak k <deepak.k@landmark-technologies.com>, nitin@landmark-technologies.com**Cc :** shireen lee <shireen.lee@lexmark.com>, indhelpdesk@lexmark.com, vijaya srinivasan <vijaya.srinivasan@lexmark.com>

Hi Heera Singh,

Good day.

Thank you for reaching out to Lexmark.

Kindly note that M/s Harvinder and Company, M.S. Corporations and M/s Saini Enterprises, M/s Mayur Computers, M/s Mangalam Shri and M/s Nalwa Enterprises are an unauthorized partner, and they are using a fake Lexmark authorization certificate.

And please be informed that Landmark is Lexmark authorized distributor in India.

Much appreciate it if you could connect with Landmark:  
Adding Ravi in the email loop.

Landmark Infonet Pvt. Ltd.

Landmark Cyberpark Building, Sector- 67, Gurgaon -122018, (HR.) India

Contact 1

Ravi Srivastava

+91 9958199919

ravi@landmark-technologies.com

Contact 2

Deepak

+91 9871414646

deepak.k@landmark-technologies.com

We would like to thank you for your interest in genuine Lexmark branded accessories, supplies and services.

Please do not hesitate to get in touch with our authorized distributor mentioned above for further clarifications.

Thank you.

regards,

Andrew Chan

Partner Manager

andrew.chan@lexmark.com

[ <http://www.lexmark.com/common/images/email/lexmark-logo-email-signature.png> ]  
<<http://www.lexmark.com/>>  
[www.lexmark.com](http://www.lexmark.com) <<http://www.lexmark.com/>>

[cid:b60a32a7-9bb7-4cbb-877c-b2591ae1860c]

<<http://www.lexmark.com/>>

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From: Vijaya Kumar Srinivasan <vijaya.srinivasan@lexmark.com>  
Sent: Monday, July 3, 2023 12:20 PM  
To: Andrew Chan <andrew.chan@lexmark.com>  
Cc: Shireen Lee <shireen.lee@lexmark.com>; Ind HelpDesk  
<indhelppdesk@lexmark.com>  
Subject: Fw: Inquiry into matter of alleged Fake / Duplicate OEM  
Authorization Certificate.

Hi Andrew,

Please take care of trailing email

Warm Regards,

Vijayakumar Srinivasan  
Service Delivery Manager  
Lexmark International (India) Pvt. Ltd.

Toll Free: 0008-0005-01018<tel:+611300362192>

Email:

<mailto:svkumar@lexmark.com>  
vijaya.srinivasan@lexmark.com

[ [https://ci3.googleusercontent.com/proxy/NoEb3zeV4yybCRRu0Tapn16HwuU1w9nxfooKDZcMn2T7wOG-7zeJllc2sewGma25KJthc4IftBniqoY3huCGT1H7MW3pVIXONvo7C133MWuyImXxBq4uogaG0d5R1W\\_w3g=s0-d-e1-ft#http://www.lexmark.com/common/images/email/lexmark-logo-email-signature.png](https://ci3.googleusercontent.com/proxy/NoEb3zeV4yybCRRu0Tapn16HwuU1w9nxfooKDZcMn2T7wOG-7zeJllc2sewGma25KJthc4IftBniqoY3huCGT1H7MW3pVIXONvo7C133MWuyImXxBq4uogaG0d5R1W_w3g=s0-d-e1-ft#http://www.lexmark.com/common/images/email/lexmark-logo-email-signature.png) ] <<http://www.lexmark.com/>>  
[www.lexmark.com](http://www.lexmark.com) <<http://www.lexmark.com/>>

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From: Ind HelpDesk <indhelppdesk@lexmark.com>  
Sent: Friday, June 30, 2023 2:56 PM  
To: Vijaya Kumar Srinivasan <vijaya.srinivasan@lexmark.com>  
Subject: Fwd: Inquiry into matter of alleged Fake / Duplicate OEM Authorization Certificate.

[<http://www.lexmark.com/content/dam/lexmark/images/email/2017/headr.jpg>]

Hi Vijaya,

Good day!

Seeking your kind assistance to look on this, as we check on the attached file the customer is reporting that they received 6 bidders from different company that they are using the Authorization certificate of Lexmark International (India) Pvt. Ltd.

In case of further question, you can always visit Lexmark Technical Support website: [support.lexmark.com](http://support.lexmark.com)

Kind Regards,  
Christian Lloyd Ben  
Lexmark Technical Support  
+91 0008 0005 01018  
indhelppdesk@lexmark.com  
[X]<[https://www.lexmark.com/en\\_in.html](https://www.lexmark.com/en_in.html)>

[cid:6363386746058744317@boldchat.com]<<http://chat.lexmark.com/>>

----- Original Message -----

From: Heera Singh <heera.singh@esic.nic.in>  
Date: 5/19/2023 12:54:08 AM  
To: indhelppdesk@lexmark.com  
Cc: Heera Singh <eeera18@yahoo.co.uk>  
Subject: Inquiry into matter of alleged Fake / Duplicate OEM Authorization Certificate.

You don't often get email from heera.singh@esic.nic.in. Learn why this is important<<https://aka.ms/LearnAboutSenderIdentification>>

Sir,

Please find attached is letter with six annexures for immediate necessary action.

An early action in the matter is highly appreciated.

Regards,  
Heera Singh,  
Deputy Director,  
ESIC Model Hospital,  
Basaidarapur,  
Delhi.  
Mobile No. 9868241160



**Lexmark email.pdf**

2 MB

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